Do's & Don'ts

GRIP ON SQL

2024-04-16

Contents

1   QGrip Do's, Don'ts and Nevers

1.1   Do's

- Be meticulous when linking objects to an application (Link2App). When linked to wrong Application the wrong teams may have access to the application and its passwords.
- Be patient and wait for the Personal message, it will come when your request has finished or has been Denied.
- Approve or Deny request within reasonable time, don't let others wait.

1.2   Don'ts

- Do not manually delete files on the backup shares.
- Do not ignore Errors and Warnings.
- Rename objects like the gMSA_QGrip$ user on AD.
- When a Database is renamed, QGrip will see it as a new database.
- Do not wait too long with renewing the QGrip License key. When expired, QGrip will stop working.

1.3   Nevers

Never do one of the following
- Manipulate (insert/delete/update) QGrip tables manually unless Grip on SQL has explicitly asked you to.
- Perform manual backups of databases on instances that have been added to QGrip. If this happens then it will interfere with administration and result in Restore problems that compromise output.
- Move or change the QGrip (sub) directories on the QGrip Servers without following the instructions on how it should be done.